

# Food and Beverage Department Guide

At Edgehill, we are a team of individuals committed to one goal: Providing consistent and caring service that exceeds our residents' expectations. When we are able to recognize that we have the privilege of caring for residents in their homes, a new and exciting self appreciation for what we do becomes clear.

## Hours Of Operation

### **Complimentary Continental Breakfast located in the Grille Room**

Monday – Saturday 7:30AM-9:30AM

### **Lunch**

#### **Grille Room:**

(menus change weekly)

Monday- Saturday 11:30AM- 3:00PM

Reservations strongly suggested

To-Go orders may be placed during lunch hours

### **Dinner**

#### **Main Dining Room:**

(menus change daily)

Monday- Saturday 5:00PM-7:30PM

**Proper dress required for residents & guests (see handbook for details)**

**Reservations required**

Brown Bag orders available

#### **Grille Room:**

(menus change weekly with nightly special)

Monday – Saturday 5:00PM-7:30PM

Sunday – 4:00PM-7:00PM

**Casual dress appropriate**

**Reservations required**

To-Go orders may be placed during dinner hours

### **Brunch**

#### **Main Dining Room:**

Sunday 11:30AM, 12:15 PM & 1:30PM

**Reservations required**

Brown Bag orders available

# Reservations

In order to provide the best service, highest quality food and safest environment in our dining venues, we do require reservations.

Reservations may be made in person with our host staff during meal periods and also in the Country Store with the attendant on duty. Reservations may be made by telephone by calling (203) 595-2304 and leaving a message. If there is a conflict we will call you back to figure out the best solution; if you don't hear from us, assume all is well. Reservations may also be made online via Open Table. If you wish to utilize Open Table, please reach out to the F&B team for a link via email.

Please include the names of all residents in your party when reserving.

Please be sure that you are up to date on our policies for outside guests joining residents in the dining venues, as rules and restrictions may change.

If you have not arranged to have a dinner reservation with others, but wish to join us out in the venues, come down early and we will arrange a nice table for you.

## **In-Home Dining - "Brown Bags"**

Weekly menus will be placed in your in-house mail cubby for in-home dining and room service delivery orders. These services will be available for the Main Dining Room menu Monday through Saturday Dinner and Sunday Brunch.

Brown Bag dinner orders need to be called in before 2:00PM and will be available for pick up outside the Activities Room after 4:00PM. On Sundays, please place your orders by 9:00AM for pick-up after 11:30am.

Brown Bags can be delivered to ledge outside your apartment for a \$2.00 ancillary charge. Please clearly specify that you would like your Brown Bag to be delivered when ordering.

The Number to call to place an order is (203) 595-2304. Please leave a clear message that includes: 1) Brown Bag order for (name and apartment #) 2) If delivery is desired 3) Food Order (It is ok to simply order "soup of the day" or "salad of the day", no need to specify. Also no need to read all of the accompanying sides unless there is an allergy or aversion- they will be automatically included)

If you need to reach the Dining Room or F&B team during dinner hours for immediate attention, please dial the Concierge at (203) 595-2300 or (203) 323-2323 and they will alert us to your needs.

# Meal Credits

One meal for each day is included in your Resident Contract. You begin each month with as many Meal Credits as there are days in the month. A Meal Credit may be used for lunch and/or dinner. Meal Credits are utilized chronologically as meals are ordered.

For example: You would start April with 30 Meal Credits.

- If you enjoyed lunch in the Garden Grille every day and skipped dinner or dined out, you would use all 30 Meal Credits and not incur charges for additional meals.
- If you ate dinner at Edgehill every day, but prepared lunch in your apartment, the same would be true.
- If you joined us in the venues for lunch and dinner each day, you would use all 30 Meal Credits by mid-month and would be charged for lunches and dinners thereafter.
- If you usually only join us for dinner, but dined out with friends and family 3 times during the month, you could utilize the extra Meal Credits for lunches on 3 different days.
- Meal Credits must be used during the month allotted or they are lost.

The meals and additional dining room charges are inputted by the Dining Room Staff. Any additional meals, drinks, and delivery charges will appear on your monthly statement.

Some F&B meal charges might include: Additional Resident Lunch: \$10.50, Guest Lunch: \$12.00, Additional Resident Dinner: \$16.75, Guest Dinner: \$22.00  
Any alcoholic beverages ordered will also be charged to your account.

# Catering Services

We offer a variety of catering services, which include parties of up to 14 people in our Private Dining Room to Birthdays and Anniversaries for as many as 100+ guests in the Laurel Room as well as limited in Apartment Cocktail gatherings.

Special Menus are available by request – please give a call to The Food and Beverage Director to arrange a meeting to discuss dates, menus and details.

## **Special Functions**

We offer a wide variety of special functions throughout the year in order to keep things lively and entertaining.

In addition to our Anniversary and Holiday Galas, we are pleased to present functions ranging from Holiday Brunches to Seasonal Cookouts; Dinner Mixers to Mardi Gras, Oktoberfest to Chinese New Year – we keep busy with themed dinner events in conjunction with our Activities/Lifestyles Department.

Notification via your in-house mailbox will be delivered well in advance so you can plan accordingly.

## **The Country Store**

A convenient shop located adjacent to the Grille Room in the South Wing is available Monday thru Friday from 9AM – 3PM for “grab and go” lunch, miscellaneous sundries and even postage stamps. For your convenience, you can charge items to your account or pay cash if you choose.

## **Individual Dietary Needs**

Edgehill is in the somewhat unique position to have a full time Registered Dietitian on staff. Everyone in the Independent Living level of care is responsible for their own diets. However, our Registered Dietitian is available for a consultation by appointment for a modest charge.